



PUTTING OUR CANDIDATES FIRST

Five pledges to the
educators we support

www.engage-education.com



OUR FIVE GUARANTEE PLEDGES



1. OUR 48-HOUR RESPONSE PROMISE

Candidates tell us that staying informed and getting responses can be a challenge with some agencies

We will respond to every active candidate query within two business days - even if we don't have a placement for you yet.

2. OUR LOCATION FIRST POLICY

We hear that job opportunities don't always align with location preferences.

We will only offer roles within the travel distance agreed at the time of onboarding, if we offer something further - you can say no with zero pressure!

3. OUR FULL BRIEFING GUARANTEE

Some candidates say that key details, like behaviour policies, aren't always shared in advance.

For every booking, you'll be able to find the school website linked in the app so you can research the school before you arrive

4. EXPERT-LED SUPPORT

We've heard that sector-specific expertise makes a real difference when finding the right role.

Every consultant goes through education context training. No candidate will be pressured into a role that doesn't fit their career stage or goals

5. TOTAL PAY TRANSPARENCY

Understanding pay rates can sometimes be confusing.

Before any placement starts, you'll get a clear take-home pay breakdowns showing all deductions (Umbrella, NI, etc). No surprises on payday



OUR COMMITMENT TO IMPROVEMENT

We don't just set these goals and walk away. We send out surveys every half-term and have quarterly reviews at Senior Leadership level to make sure we're living up to these promises and making your recruitment journey as simple as possible. Your voice is what drives our agency. [Our blog](#) takes a direct look at feedback patterns and shifts in the market.

If you ever feel we haven't met one of these pledges, we want to know. You can contact our Customer Care team at customercare@engage-education.com

PROVEN RESULTS



Trustpilot: 4.6/5*



Google: 4.6+/5*